

RENTAL AGREEMENT

Kauai Vacations at Hanalei Bay Resort

Please sign by hand and return as soon as possible (**ideally within 48 hours of making the reservation**) via e-mail or by regular mail. I need the completed rental agreement to complete my paperwork for your reservation and to submit your reservation to the resort. Please let me know if I can answer any questions!

OWNER INFORMATION:

Lisa Steele
(530) 210-4400 (can call or text)
lsteel24@gmail.com
kauai.palmsinparadise.com

Mailing address:

10825 44th St E
Edgewood, WA 98372

CONDITIONS OF PREMISES:

This condo is privately owned and is rented with the Owner's furnishings. Should any major piece of equipment be out of order, we will have the deficiency corrected as soon as possible during business hours. Please call me, Lisa Steele, at (530) 210-4400 or my housekeeper, Michelle Beeson, at (808) 651-4689 or if there are any issues that you feel need to be addressed.

- Please do not move any furniture around, or remove items from the premises.
- Please do not feed the birds.
- This condo is **a non-smoking unit**. You will be charged an additional cleaning fee if you smoke inside or near the lanai doors.

Initial:

HOUSEKEEPING:

The property has been cleaned and prepared prior to your arrival. Fresh linens and towels are placed in the property along with a starter supply of soaps and paper products (shown below). Additional supplies may be purchased at the nearby supermarket and are the responsibility of the Guest. Daily maid service is not included. Beach towels are available poolside or from the front desk. Please remove your trash as often as needed from the unit - place bags outside by the path to be picked up.

The following starter supplies are provided:

- 2 rolls toilet paper per bath
- 1 bottle hand soap per bath
- 4 small trash bags per bath
- 1 box Kleenex per bath
- 1 roll paper towels
- **7102 (one bedroom suite) only:**
 - 5 trash bags in the kitchen
 - 1 large box of dishwasher detergent
 - 1 large bottle of dish soap
 - 1 coin sized box of washing machine detergent

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KEYS, CHECK-IN & CHECK-OUT:

Check in time is at 4:00 pm and check out time is at 10:00 am. Your keys are available at the front desk when you arrive – all that you need to do is supply your name and room number. If you arrive at the resort before 4:00 pm, you can check with the front desk to see if your room is ready yet. Remember to return all keys to the front desk when you check out as the resort charges a fee for lost keys.

DEPOSIT AND PAYMENT SCHEDULE:

- Deposit:
 - o A deposit of 25% is required to confirm your reservation.
- Balance payment:
 - o Due 30 days before your arrival date and will be charged to the credit card on file. We accept Visa, MasterCard, Discover and American Express for your convenience.
- Security deposit:
 - o The Owner does not charge a security deposit, but instead will charge any damages/extra fees to the card on file, with notice to the guest.

Initial:

CANCELLATION POLICY:

Each payment once made becomes non-refundable. The cleaning fee can be refunded **only if the reservation is cancelled**. Purchasing trip insurance is generally inexpensive and recommended.

Initial:

OTHER CHARGES:

- All reservations and cleaning fees are subject to a 14.96% Hawaii Hotel tax (subject to change), and cleaning fee. The cleaning fee is required and is non-negotiable.
- Hanalei Bay Resort charges a resort fee due to the front desk at checkout. It is currently \$20/day plus tax and a \$6/night parking fee, plus tax, and is subject to change. These cover free local and long distance calls, unlimited access to the tennis courts and pools, free WIFI, and parking.

The Owner will not be held liable for any items left in the condo during the Guest's occupancy and/or after the Guest's departure. Please be sure to keep valuables with you at all times (no in-room safe is available). Excessive cleaning beyond the normal wear and tear will be charged accordingly to the Guest to the credit card on file. The guest will be notified. If the reservation was made online through VRBO/Homeaway the guest will be invoiced for any additional charges, with the expectation of prompt payment to be received by the Owner.

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I, the Guest, agree to the terms and conditions of my rental contract and will be held responsible for all charges related to my occupancy such as damages, missing inventory, and/or excessive cleaning. I authorize the Owner to charge or bill me for all costs to the credit card provided on file.

Initial:

I will also have a wonderful time on Kaua'i!

Signature: _____ Date: _____

GUEST INFORMATION:

Names of all Guests:

Arrival date: _____ Departure date: _____

Contact number(s) while on vacation: _____

Mailing Address:

Credit Card Information: _____ Exp: _____

CVC: _____

(not for VRBO/Homeaway guests)